



Hy-Tek Troubleshooting

The data transfer seems to hang up on Waiting.

If HotSync is installed, is it set to Manual?

Did you restart your computer after changing this setting?

Is the COM port correctly set in Hy-Tek?

I only have one of the flights for this Event listed in FieldLynx

Did you set the # of flights option in the FieldLynx Get dialog box to All?

I Added an athlete and now I can't send the file to Hy-Tek

Athletes added at the event have to be added to the HyTek flight listing **before** the data can be sent back to HyTek.

Frequently Asked Questions

How do I create a Final?

There are two ways a final can be created, and the method to use depends on how many qualifying flights exist.

If there is only one qualifying flight, when you choose the "X-attempts, Y-Qualify for Final, Z-Attempts" checkbox under "horizontal" events, you will be alerted to the fact that there's only one flight and prompted to continue. Then, when scoring that flight, there will be a Prelim/Final button on the bottom of the screen used to toggle between the preliminary and final.

If you are creating a final from multiple flights, you need to setup each flight (jump/throw count, number of athletes that make the final), and score the event before creating the final. Once you setup one of the qualifying flights, all qualifying flights are setup the same way.

After scoring each flight, return to the event-list screen, select one of the qualifying flights and press the "New" button. The next screen will have a checkbox, "Create final from flights". Select that checkbox and press "Done". A new event will appear in the event-list menu which will be the event name followed by a "(F)" (for final).

How do I reset my FieldLynx unit?

A reset is performed by sticking a bent-open paper clip into the small hole in the back of the FieldLynx unit. A soft reset clears all of the dynamic memory. The storage memory remains untouched (FieldLynx, Athlete and Event databases). A hard reset is performed by pressing the reset switch with a paper clip while holding down the power key. All programs, data, patches, user information, etc. are lost. A confirmation message is displayed asking the user to confirm the deletion of all data. **DO NOT PERFORM A HARD RESET WITHOUT FIRST CONSULTING FIELDLYNX TECHNICAL SUPPORT.**

Will I lose data if I remove the batteries from the FieldLynx unit?

If you need to remove the batteries from the FieldLynx unit, the built-in backup power of your FieldLynx unit will maintain memory data for a period of up to one minute. If you encounter any problems reinstall the original batteries and wait a few minutes for the backup power to recharge.

How do I contact 3Com about PalmPilot related issues?

If you need assistance with your PalmPilot that isn't FieldLynx related, call 3Com technical support line at (847) 676-1441 (8am to 6pm Central time zone)

What if FieldLynx is deleted from my PalmPilot?

See the installation card for instructions on re-installing FieldLynx.

Records, Rule Books and Wind Gauges

- 1.1. Importing and Displaying Event Records - Records for an event are automatically imported from the database software if they are available. To view the records for an event, follow the instructions below.
 - ⇒ Turn on the FieldLynx unit.
 - ⇒ Tap the Applications icon until the ALL group is displayed.
 - ⇒ Tap the FieldLynx icon.
 - ⇒ Tap an event to select it and tap the Open option.
 - ⇒ Tap the Menu icon and click on the Records option in the drop down menu.
- 1.2. RuleBook Preferences - It is possible to set the RuleBook that governs the different rules and conditions under which an athlete may pass an attempt.
 - ⇒ Turn on the FieldLynx unit.
 - ⇒ Tap the Applications icon until the ALL group is displayed.
 - ⇒ Tap the FieldLynx icon.
 - ⇒ Tap the Menu icon
 - ⇒ Select the Preferences drop down option.
 - ⇒ Under Rulebook check the relevant checkbox.
 - ⇒ Tap the Done option
- 1.3. Working with Wind Gauges - Horizontal jumping events only.
 - ⇒ After entering the Athlete's mark in the Athlete Performance Screen, tap the Wind field for this mark.
 - ⇒ Tap the Input button
 - ⇒ Enter a "+" or a "-" followed by the wind speed.
 - ⇒ Tap the Ent(er) button. FieldLynx will store the data and send it to the database program with the event results.